

Quality Policy Statement

YJLi is committed to the delivery of quality products and services, mindful of both our Client's needs and our Business Plan. YJLi will continue to build on our established reputation; to strengthen and grow our business by providing our clients throughout the sector with an unequalled quality service.

It is the Policy of YJL Infrastructure to:

- Exercise all reasonable skill and care in performing their duties and service to their clients
- Effect and maintain strong communication links with the Company's clients and ensure that all contracts are managed efficiently and with the clients' objectives in mind.
- Strengthen relationships and encourage repeat business with existing clients
- Provide our clients with a quality service by innovation and added value
- Comply with all relevant Regulatory and Legislative requirements, Codes of Practice, enforcing authority guidance and industry best practice
- audit and review systems for compliance with legal requirements and for continuing effectiveness of processes and procedures
- Provide the necessary human and material resources necessary to fulfil all requirements.
- Review competencies and provide suitable training to enable employees to carry out their Quality responsibilities
- Disseminate information within the Company via the YJLi intranet to ensure immediate access to the latest information, policies, procedures and recording documents.
- To engender a positive commitment to quality and create an environment of teamwork and co-operation that enables staff to work effectively.
- Carefully plan and introduce necessary changes to the Management System in a way that ensures the integrity of the system is maintained.
- Continually improve the Management System with aim of enhancing Company performance and client satisfaction.
- Set annual targets & objectives and strive for continuous improvement in Quality throughout the company ensuring that we record & communicate these to all.

The Board of Directors has delegated the accountability, responsibility and authority to YJLi's Business Support Manager to ensure that this policy is communicated and implemented within YJLi as well as across our supply chain. The board regularly reviews this policy and management system to ensure their continuing suitability, adequacy and to improve the effectiveness of the system.

YJLi Employees and Suppliers are charged with delivering our quality commitments.

Details of individual levels of responsibility are published in the Management Manual and the Staff Handbook which, together with this Policy are readily available to all staff via the Company's intranet.

Employees can obtain further information about Quality issues from their Managers and/or the BS Manager.

This Policy Statement will be prominently displayed at all Sites and Work Places & may be inspected at any office of the Company.



Brian Shepherd
Managing Director

